

MATERNITY OPERATIONAL MANAGEMENT MASTERCLASS™

READINESS • CAPACITY • COORDINATION • SAFETY

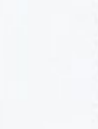
Build Responsive, Coordinated and High-Performing Maternity Services.



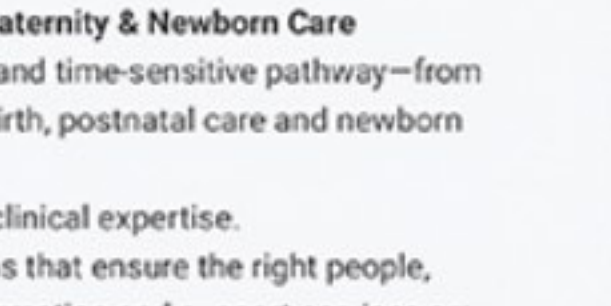
Assessment-Led Professional Development for Maternity Services Leaders, Managers & Professionals



Strengthen Systems. Empower Teams. Improve Outcomes.



In Collaboration With: UGMC Simulation Centre



2nd-6th November, 2026
UGMC Simulation Centre



Programme Overview

Managing the Operational Systems Behind Maternity & Newborn Care
Maternity services operate across a complex and time-sensitive pathway—from access and assessment through labour and birth, postnatal care and newborn services.

Effective maternity care depends not only on clinical expertise. It also depends on reliable operational systems that ensure the right people, capacity, equipment, medicines, supplies, information and support services are available when and where they are needed.

The Maternity Operational Management Masterclass™ develops practical operational management capability for professionals responsible for organising, coordinating, managing and improving maternity and newborn services.

The programme helps participants see maternity operations as a connected system in which readiness, capacity, patient flow, workforce, resources, clinical support and the care environment must work together.

Why this Masterclass Matters

Maternity Services Must Be Ready Before the Need Becomes Urgent.

Every day, women enter maternity services for assessment, admission, labour, birth, postnatal and newborn care. Demand can change quickly, and clinical needs can escalate without warning. Providing safe maternity care therefore depends not only on clinical expertise, but on whether the workforce, capacity, equipment, medicines, supplies, information and support services are ready when needed. The more important question is:

ARE THE OPERATIONAL CONDITIONS REQUIRED FOR MATERNITY & NEWBORN CARE READY WHEN THEY ARE NEEDED?

Consider your maternity service.

Are the right staff available, appropriately deployed and ready to respond?

Are women progressing effectively across assessment, labour, birth, postnatal and newborn care?

Are capacity pressures, delays and operational risks identified and escalated early?

Can teams see maternity demand, available capacity and emerging pressure when decisions need to be made?

Are equipment, medicines, blood products, supplies and clinical support services ready when required?

Can the service respond effectively when demand, acuity or operational conditions change rapidly?

This is the Shift

From providing maternity services to managing operational readiness across the complete maternity & newborn pathway.

Maternity care is operationally ready when the "right workforce, capacity, patient flow, equipment, medicines, supplies, clinical support and information are coordinated and functioning when needed."

High-performing maternity services anticipate pressure, recognise readiness gaps early and coordinate resources around changing demand. The question becomes: Are the operational conditions required to provide safe, responsive maternity and newborn care in place and functioning when they are needed?***



Assessment-Led from the beginning

Understand Your Starting Point. Focus Your Learning.

The Masterclass uses Assessment-Led Learning. Participants begin by reflecting on their current knowledge, understanding and familiarity with important maternity and newborn operational management capabilities.

This helps identify areas of stronger familiarity, learning and development gaps, and priority learning areas, providing a structured starting point for the Masterclass. The assessment supports professional learning and development* and does not constitute an organisational diagnostic or institutional capability assessment.

Programme Objectives

Through the programme, participants develop greater understanding of how to:

Strengthen maternity governance, accountability and operational planning.
Improve workforce planning, deployment and maternity capability.
Strengthen maternity access, assessment, admission and capacity management.
Improve patient flow and care coordination across the maternity pathway.

Strengthen labour, birth, postnatal and newborn operational coordination
Improve equipment, infrastructure and asset readiness.
Coordinate maternal, newborn, diagnostic and clinical support services.
Strengthen medicines, supplies, inventory and resource readiness.

Improve women and family communication, experience and engagement.
Use maternity performance intelligence to inform decisions.
Strengthen financial and operational resource management.

Improve operational risk, quality, patient safety and continuous improvement.
Maintain safe, operationally ready maternity and newborn environments.

13 Core Domains

13 Core Learning Domains provide one integrated view of Maternity Operational Management—connecting leadership, governance and workforce capability with maternity access, admission, capacity, patient flow, labour and birth operations, postnatal care and newborn services across the maternity pathway.

The framework extends across clinical support, equipment, medicines, supplies, patient and family experience, operational intelligence, resources, patient safety and the healthcare environment, helping

professionals understand how these interconnected systems work together to strengthen operational readiness, maternity capacity, patient flow, responsiveness and overall service performance.

Applied Learning Experience

Maternity Readiness Lab & Simulation

From Assessment to High Performance

The Lab combines applied learning and simulation to bring maternity and newborn operations to life across three dimensions:

OPERATIONAL MATURITY
How developed, integrated and dependable are the systems supporting maternity and newborn operations?

OPERATIONAL READINESS
Are the people, capacity, equipment, medicines, supplies, information, clinical support and care environments in place and functioning when needed?

PROFESSIONAL CAPABILITY
Can professionals interpret changing maternity conditions, coordinate operational dependencies and respond effectively as demand, acuity and service pressures change?



MATERNITY READINESS IS BUILT BEFORE THE MOMENT OF NEED.

THE ASSESSMENT-LED LEARNING EXPERIENCE

From Your Starting Point to Focused Development

The programme connects assessment directly to professional learning, application and development priorities

01 - ASSESSMENT
Establish a structured view of your current knowledge, understanding and familiarity across maternity and newborn operational management.

02 - UNDERSTAND
Interpret your starting point to recognise areas of stronger familiarity, development gaps and learning needs.

03 - TEST READINESS
Explore whether the workforce, capacity, equipment, medicines, supplies, information, clinical support and care environments required for effective maternity and newborn services are in place and functioning.

04 - LEARN & APPLY
Engage with expert-led learning, maternity cases, practical frameworks, operational tools and Maternity Readiness Lab simulation.

05 - PRIORITISE
Identify the operational systems and professional capabilities requiring greater attention and development.

06 - STRENGTHEN
Translate assessment and applied learning into clear professional development priorities for stronger maternity and newborn operational management.

SIGNATURE APPLIED LEARNING EXPERIENCE

Participants work across the 13-domain Maternity framework to explore the relationship between assessment results, operational maturity, readiness gaps, patient flow and professional development priorities.

1 Where maternity management and care coordination are now
2 What greater operational maturity and readiness look like
3 What systems and professional capabilities need to strengthen next

VALUE FOR PARTICIPANT

Learn to See Maternity Services as One Connected Operating System.

Participants gain:

- A structured, whole-system view of maternity and newborn operations.
- Greater understanding of operational maturity, readiness and maternity capacity.
- Experience interpreting patient flow, capacity and operational readiness.
- Greater ability to recognise readiness gaps, operational pressures and service risks.
- Broader understanding of maternity workforce, operations, support and resource coordination.
- Exposure to maternity operational intelligence, dashboards and decision support.
- Practical approaches to strengthening maternity flow, responsiveness and service readiness.
- A stronger strategic and operational maternity-management perspective.
- Advanced professional certification.

VALUE FOR THE HEALTHCARE FACILITY

Healthcare organisations develop professionals better equipped to contribute to:

- Stronger Maternity Governance & Operational Coordination
- Better Maternity Access, Admission & Capacity Management
- Improved Maternity Patient Flow & Care Coordination
- Stronger Workforce & Resource Readiness
- More Coordinated Maternal, Newborn & Clinical Support Services
- Improved Equipment, Medicines & Supply Readiness
- Earlier Identification of Operational Pressure, Risk & Readiness Gaps
- Safer & More Operationally Ready Maternity Environments
- Continuous Improvement
- Build the internal capability required to strengthen maternity operational maturity, maintain service readiness and improve capacity, patient flow and overall maternity and newborn service performance.

WHO CAN APPLY

FOR THE PROFESSIONALS BEHIND MATERNITY & NEWBORN SERVICES.

For those who lead, coordinate and strengthen maternity care.

Senior Midwives & Labour Ward Managers

Obstetricians & Medical Officers

Newborn & Neonatal Care

Maternity Clinical Specialists

Maternity Operations & Quality Professionals



APPLY NOW

BUILD YOUR REFERRAL MANAGEMENT & CARE COORDINATION CAPABILITY.

Strengthen your understanding of maternity operations, capacity, patient flow, workforce, resources and operational readiness through the Maternity Operational Management Masterclass.

REGISTER ONLINE TODAY

Visit www.scnghana.org to register online.

OR Download the Masterclass Registration Form from www.scnghana.org, complete it and submit it online.

Date
2nd - 6th November, 2026
(5 days)

Venue
UGMC Simulation Centre

Early Registration: GHS 4,000
Standard Registration: GHS 4,500

(Excluding Accommodation)
Limited Spaces Available
The programme fee includes:

- Assessment Led Training
- Maternity Readiness Lab & Simulation
- Training Materials & Learning Resources
- Maternity Operational Management Tools & Templates
- Advanced Certificate in Maternity Operational Management
- Membership of the Maternity & Newborn Operational Management Community of Practice (CoP)

FROM UNDERSTANDING THE SYSTEM TO STRENGTHENING HOW IT PERFORMS.



CONTACT

For programme enquiries, registration support, institutional nominations, accommodation assistance, or additional information, please reach out to us.

Call: 055 706 5552 | 055 706 5553

WhatsApp: 055 706 5552



Register Online Today at www.scnghana.org or

Download the Registration Form from www.training.scnghana.org

complete the form, and submit it online

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